



Membership Information and Facility Rules

It is a privilege to enjoy the USC building and our squash courts. All facility rules apply at all times—whether USC staff is present or not. **Failure to comply with Urban Squash Cleveland facility rules may result in membership termination.**

Before stepping on court, **all members must read, understand, and sign the USC Waiver** (available on our website). All members must also understand and agree to abide by the following rules and policies:

Facility & Court Rules

- **Squash courts are for squash play only.**
- **Only non-marking, squash shoes that haven't been worn outside are allowed on court. No exceptions.**
- **All squash players must wear protective eyewear on court. No exceptions.**
- Please be sure that the court doors are closed, except when entering/exiting.
- Food, drinks, and gum are prohibited on the squash courts.
- Only white squash balls are allowed on the glass court.
- Only access to the squash courts and locker room areas is permitted. Cell phone usage is forbidden in the locker rooms.
- Please ensure that you leave the facility clean and tidy after use.
- Consumption of alcoholic beverages is forbidden at USC.
- Please ensure that all lights are turned off and the doors are locked when you leave.
- Please report all injuries, stolen items, any broken property, evidence of abuse, or any mentions of discrimination or harassment.

Guest Policies

- Members are responsible for their guest(s) in all capacities: ensuring they sign the waiver, paying the guest fee on their behalf, and notifying USC staff of your intent to host a guest.
- Members must have their guest(s) requests **approved** by a staff member at least **24 hours in advance** of play. Even if a guest has been approved to play once, they must receive approval from USC each time. Requests can be sent to duncan@urbansquashcleveland.org
- No guests allowed during times when staff members aren't present in the facility, unless specifically approved.
- All guests are required to sign the USC waiver (available at urbansquashcleveland.org and via QR code by the courts) and have the guest fee paid **prior** to using our courts.
- **All guest fees must be paid by the member via Club Locker when making a reservation.**



Hours & Entry Information

- The squash courts and locker rooms can be used daily by USC members, from 6:15am until 9:00pm. All persons must leave the facility by 9:15pm.
- Members can use their key fob to enter the facility through the West 47th Street door.
- **Key fobs are for individual use and non-transferrable. Misuse of key fob will result in membership termination.**
- If key fobs are lost, notify Liam (liam@urbansquashcleveland.org) immediately. There is a **\$15 fee** for a replacement fob.
- **A first aid kit and AED are on the wall by the treadmill.** Ice packs and additional first aid equipment are in the drawer of the squash platform closest to the exit.
- **Please refrain from opening the door for unknown visitors.**

Court Usage

- Members and Guests must use ClubLocker EVERY TIME they plan to be on our courts: for drop-ins, lessons, activities, match-play etc.
- All 4 courts are available to members during the hours stated above, with the exception of USC programming time and events.
- CCS reserves the right to limit access for repairs, USC functions & CCS events (i.e. tournaments, courses, etc.).
- If you need to borrow squash equipment, please notify Duncan in advance. This option is only available during staffed hours (9am-6pm M-F).
- You can book our courts on our Clublocker page (urbansquashcleveland.clublocker.com/login)

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We hope you have a wonderful experience playing squash in our facility!

The Cleveland Community Squash Team

urbansquashcleveland.org

(216) 912-9690

In the event of an emergency, please contact a staff member or Campus Security using the contact information below. Always dial 9-1-1 in a life-threatening situation.

- Frank Bova, *Campus Security* (Daytime)
(216-903-1459)
- UCS Evening Security (6-9pm):
(216) 956-7908
- MetroHealth Police Department:
(216) 778-3000
- Jean Koehler, *Executive Director*: (216) 408-0423
- Duncan Steele, *Director of Squash*: (216)-334-3039
- Liam O'Toole, *Facility & Operations Coordinator*:
(216) 744-3713
- Briana Diller, *Program Director*: (216) 633-6222